The (Food) Theory of Everything

The susDISH analysis system for scoring menus
By Ursula Arens

The celebrity physicist Professor Stephen Hawking may be trying to find the number or equation that defines ‘time’: you do not have to understand physics to enjoy the insight into his professional and personal challenges beautifully portrayed in the film, ‘The Theory of Everything’. Dr Toni Meier of the Martin Luther University in Halle Wittenberg in Germany has the more modest ambitions of developing a menu system that combines the criteria of both nutrition quality and environmental impacts. Can these chalks and cheeses be combined to form a single menu rating that is meaningful? Something that every caterer will be able to use to traffic-light menus into red-no or green-yes decisions?

There are three aspects to the susDISH analysis. Firstly health points, which are based entirely on the nutrient content of the meal. There are 16 macro and micronutrients included in the calculation, with minimum cut-offs calculated to provide one-third of reference intakes (for, example, lunch), with margins of five percent over or under the cut-offs. For a few nutrients there are maximum cut-offs (protein/fat/sodium/cholesterol). Only energy contents, which are based on figures of adult Physical Activity Levels (PALs) of 1.6, have the wider margin of ten percent over or under the cut-offs. The more nutrients there are within the cut-offs, the higher the health points, the top score being 16 for the attainment of all the nutrient and energy criteria. Health points for sample menus analysed score highest for menus that include meat, and lowest for the vegan menus, although the span of about two points indicate minor differences over the full range of zero to sixteen (see

hamburger chain Wendy’s to promote its claims of more-meat than rival burgers, but now a phrase used by politicians and others in debate wanting facts and detail over puffery. It may also be the question that German canteen users ask after a susDISH menu analysis.
Typical faults for menus are inadequate levels of calcium or vitamin B$_{12}$, and excess levels of sodium. Meat-containing menus can maintain high nutrition scores with smaller meat portion sizes, so health point optimisation can be more a process of changing recipes rather than changing ingredients.

The second aspect is the eco-point score. This method of analysis was developed and is widely used in Switzerland (Frischknecht, 2013), and uses measures of ecological scarcity. Criteria are based on national targets, and capture field-to-fork analysis of a wide diversity of ecological aspects of food production and preparation, such as pesticide use, water use, air pollution, soil degradation, nitrate excess, and loss of biodiversity. Eco-points vary very widely per kilo of product; Beef hits 1344 points, but other animal-source foods scatter less predictably (butter 811, cheese 549, milk 131, pork 511, poultry 336, eggs 238 and fish 51-164). Of course the gradient of milk to cheese to butter reflects the concentration of the product from processing, and weight quantities of butter consumed are usually lower than those of milk, so recipe level scores are different (see table 1). All plant-source foods score below 200 eco points per kilo.

The third and final aspect included in the susDISH analysis method, is the calculation of greenhouse gas emissions that can be attributed to food products. Although carbon footprint data is only one component in the assessment of environmental impacts, it has a defined methodology of assessment that allows clear categorisation of products (see table 1).

Dr Meier calculated health and eco points from different menu items, and used traffic light banding to illustrate results in a scattergram (see figure 1). The red zones were dominated by beef dishes on the eco points axis, and by a few pork and vegan dishes on the health points axis. This data could be used to cut red menu items from the catering roster. Or to present data to consumers to allow their ‘informed choice’ on these issues. Or to schedule red meal items into smaller portion size or less frequent offerings on the menu cycle. Or obvious and pragmatic conclusions could be drawn that computer algorithms can only endlessly fine-tune what are long established conclusions, that beef consumption has the greatest adverse environmental impacts, and vegan diets have certain nutrient deficits that benefit from the use of fortified foods or supplementation.

Some further analysis of menu data shows that where recipe adjustments are made to improve scoring for eco points or greenhouse points, there is usually also an added benefit to the caterer of a reduction of the cost of ingredients. Obviously this relates to reduced portion sizes of what is usually the most expensive ingredient (meat). In contrast, adjustments to improve the health point scores of vegan recipes may result in increased costs, due to the use of specialist or more expensive ingredients.

Table 1: Sample scores for different menus

<table>
<thead>
<tr>
<th>Menu</th>
<th>n=</th>
<th>Health points $\geq \sqrt{X}$</th>
<th>Eco points $\geq X$</th>
<th>Greenhouse points $\geq X$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mixed menu</td>
<td>155</td>
<td>11.8</td>
<td>104</td>
<td>1.6</td>
</tr>
<tr>
<td>Beef dishes</td>
<td>19</td>
<td>12.7</td>
<td>273</td>
<td>4.1</td>
</tr>
<tr>
<td>Pork dishes</td>
<td>34</td>
<td>11.5</td>
<td>114</td>
<td>1.7</td>
</tr>
<tr>
<td>Poultry dishes</td>
<td>25</td>
<td>12.3</td>
<td>87</td>
<td>1.4</td>
</tr>
<tr>
<td>Vegetarian</td>
<td>40</td>
<td>11.7</td>
<td>71</td>
<td>1.1</td>
</tr>
<tr>
<td>Vegan</td>
<td>14</td>
<td>10.6</td>
<td>42</td>
<td>0.8</td>
</tr>
</tbody>
</table>

Another assessment of nutrition and environmental impacts has been carried out by the Swiss canteen company SV Group and the World Wide Fund for Nature (WWF) group in Switzerland. Life Cycle Analysis (LCA) of all food purchases made by the catering group was calculated, and they identified a 20% reduction in greenhouse gas emissions that could be made by the introduction of three measures:

1. Reduction of food waste by changes to specifications, and changes in kitchen practice
2. Reduction in the use of vegetables grown in heated greenhouses, and increased use of foods that are seasonal and not transported by air.
3. Reduction in the amounts of meat per meal, and greater availability and frequency of vegetarian meal choices

The catering initiative launched in more than 70 Swiss staff canteens was branded ‘One Two We’ (meaning one – you the customer, together with SV catering making two partners, and together we aim to reduce greenhouse gas emissions). The programme was awarded the 2013 Zürich Climate Prize.

Nutrient analysis of menus is long established, and assessment of sustainability criteria in catering decisions is also very familiar, if still rather variable and inconsistent in the criteria and weightings used. The ability to integrate such data is an appealing concept for those involved in catering (especially for those involved in the marketing of catering services), and dietitians should seize the opportunities offered by the demand for nutrition-plus information.

Information sources:


Jungbluth N, Keller R, Konig A, Doublet G. One Two We – life cycle managements in canteens together with suppliers, customers and guests. 9th International Conference LCA of Food. USA, 8-10 October 2014

Information about the susDISH programme is available on: www.nutrition-impacts.org

Information about the One-Two-We catering initiative is available on: http://www.one-two-we.ch/en/onenowe/
The susDISH analysis method
Sustainability in the catering industry

Taking account of both nutritional and environmental aspects in recipe planning

Halle-Wittenberg University, Institute of Agricultural and Nutritional Sciences
Background

At least once a day, more than 15 million people in Germany ask themselves what they feel like eating in their canteen at work, school or university, in a care home, or in a similar external catering facility. But the choice available to customers is, of course, largely determined by the buyers and recipe planners who work for these organisations. If greater account were taken of health and environmental concerns in these daily decisions, dietary-related health costs could not only be reduced but also the entire process of food production could be more environmentally sustainable.

Nutrition as a key topic in sustainable development

The production and preparation of food, together with people’s food choices, currently account for around 30 per cent of all environmental impacts in Germany. What’s more, roughly one third of the entire health care expenditures are caused by unbalanced dietary habits. A shift to healthy, balanced meals, in accordance with the German Nutrition Society’s (DGE) official standards for caterers, for example, has the potential to reduce the impact on the environment by 15 per cent. Measures to avoid food waste would reduce the impact on the environment by an additional 10 per cent (DGE 2013, Meier & Christen 2015).

Potential for optimisation in the catering industry

Because they purchase and process large amounts of food, canteens and other high-volume catering establishments have been identified as having a key role to play in improving people’s health and reducing environmental impacts. There is potential for optimisation not only in the processes of buying food and the compositions of recipes but also in the food preparation phase (kitchen and building engineering). Measures aimed at improvement will only be successful in the long term if they are communicated comprehensively and consistently, and if employees – and where appropriate customers – are sufficiently involved in the communication process.

The purpose of this document is to describe the susDISH* method, which is designed for use in recipe planning and which takes both health and environmental aspects into consideration. The method was developed at Halle University as part of a project financed by the German Environmental Foundation (DBU), and so far it has been used in case of around 1,000 recipes provided by lunchtime caterers. Specific examples are presented in the second part of the article.

How the susDISH method works

1. Nutritional analysis

The susDISH software analyses recipes on the basis of two sets of criteria – one measuring how healthy they are and the other gauging their environmental impacts. The nutritional quality of the food is evaluated using the twelve reference values set out by the German Nutrition Society for public catering services (DGE 2013). To add further qualitative weight to this assessment, susDISH considers four extra criteria that are relevant from a nutritional perspective (essential protein/amino acids, salt, cholesterol and vitamin B₁₂). This means that the nutritional content of each recipe is evaluated using a total of 16 health-related criteria. Table 1 provides an overview of reference values for a nutritionally balanced lunchtime meal provided by a public caterer or canteen (PAL=1.6). Underlying this is what’s called the ‘one third approach’, which works on the basis that one third of the recommended daily intake of nutrients should be consumed at lunchtime.

The software, as well as evaluating each nutrient individually, also aggregates the 16 values so that dishes can be compared with each other and also compared in terms of their impact on the environment. It does this by determining the degree to which the actual value measured for the criterion corresponds to its reference value. If the actual value corresponds 100 per cent to the reference value, it is given a quotient of 1; if it only matches 50 per cent, the quotient is 0.5, and if it doesn’t match at all (0 per cent), the quotient is 0, etc. Each recipe can therefore achieve a maximum of 16 health points. The analysis algorithm, except in the case of energy intake, adopts a tolerance range of 5 per cent to take account of variability in how recipes and menus are prepared. This means that for quotients of between 0.95 and 1.05, one full health point is awarded. Because physiological variability is relatively high, energy intake is subject to a tolerance range of 10 per cent.

### Table 1: Reference values for a balanced lunchtime meal provided by a work canteen (19–64 years of age, PAL 1.6)

<table>
<thead>
<tr>
<th>Nutrient</th>
<th>Reference Value</th>
<th>Tolerance Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Energy (kcal)</td>
<td>817</td>
<td>± 10%</td>
</tr>
<tr>
<td>Protein (g) max.</td>
<td>≤ 41</td>
<td>± 5%</td>
</tr>
<tr>
<td>Essential protein (g) min.</td>
<td>≥ 4.1</td>
<td>± 5%</td>
</tr>
<tr>
<td>Fat (g) max.</td>
<td>≤ 28</td>
<td>± 5%</td>
</tr>
<tr>
<td>Carbohydrates (g) min.</td>
<td>≥ 101</td>
<td>± 5%</td>
</tr>
<tr>
<td>Sodium (g) max.</td>
<td>≤ 0.79</td>
<td>± 5%</td>
</tr>
<tr>
<td>Fibre (g) min.</td>
<td>≥ 10</td>
<td>± 5%</td>
</tr>
<tr>
<td>Vitamin B₁ (mg) min.</td>
<td>≥ 0.4</td>
<td>± 5%</td>
</tr>
<tr>
<td>Folic acid (µg) min.</td>
<td>≥ 100</td>
<td>± 5%</td>
</tr>
<tr>
<td>Vitamin B₁₂ (µg) min.</td>
<td>≥ 1.0</td>
<td>± 5%</td>
</tr>
<tr>
<td>Vitamin C (mg) min.</td>
<td>≥ 33</td>
<td>± 5%</td>
</tr>
<tr>
<td>Vitamin E (mg) min.</td>
<td>≥ 5</td>
<td>± 5%</td>
</tr>
<tr>
<td>Calcium (mg) min.</td>
<td>≥ 333</td>
<td>± 5%</td>
</tr>
<tr>
<td>Magnesium (mg) min.</td>
<td>≥ 117</td>
<td>± 5%</td>
</tr>
<tr>
<td>Iron (mg) min.</td>
<td>≥ 5</td>
<td>± 5%</td>
</tr>
<tr>
<td>Cholesterol (mg) max.</td>
<td>≤ 99</td>
<td>± 5%</td>
</tr>
</tbody>
</table>

*The abbreviation susDISH stands for ‘sustainable dish’.

The susDISH analysis method
2. Environmental analysis

The quality of the food from an ecological standpoint is assessed applying the method of the ecological scarcity and using corresponding eco-points. This method – which was developed in Switzerland and where it is extensively used – offers an advantage over other means of measuring environmental impacts in that the weighting of the different environmental effects (emissions, water consumption, loss of biodiversity, etc.) is not specified arbitrarily but on the basis of national targets. Another advantage is that organic produce can be analysed separately to conventional produce. For a large number of indicators, specific environmental impacts can be taken into account (soil degradation/loss of biodiversity, use of pesticides, greenhouse gas emissions, etc.).

From an ecological perspective, it is also important to mention that susDISH analyses material flows over the complete life cycle – from field to fork – of all products. The impacts the products have on the environment are therefore measured from ‘cradle to grave’, covering all relevant stages in the process value chain, i.e. from the production of fertilizers and pesticides in the agricultural pre-chain, agriculture, food processing industry, packaging, transport up to the preparation in the catering facilities (incl. cooling, cooking, cleaning, etc.).

In addition to the ecological scarcity method, susDISH also analyses the products and recipes on the basis of their carbon footprint. Although this category only allows conclusions regarding greenhouse gas emissions, which are just one part of a product’s environmental footprint, it is a more widely established indicator. It can therefore be used to verify susDISH’s results and can be used for comparison with the results of other analyses.

A detailed description of the susDISH method is available on the project website (Meier 2014).

These values can vary from canteen to canteen depending on the catering situation (kitchen type, cooking technology, energy consumption, etc.).

Results at product level

Figures 1 and 2 give a breakdown of the eco-points and levels of greenhouse gas emissions assigned to a sample selection of products that are commonly used in high-volume catering facilities. The eco-points in figure 1 are segmented to reflect the different types of environmental effects, whereas the segments for greenhouse gas emissions in figure 2 correspond to the stages in the process value chain. This allows identifying which parts of the value chain produce the most greenhouse gases for each individual product.

Results at recipe level

If the recipe-specific results from the nutritional and environmental analysis are combined, a uniform picture of single dishes, aggregated menu lines and/or the entire catering schedule can be drawn regarding healthiness and environmentally friendliness. The examples provided in figures 3 and 4 show the results generated by a high-volume catering facility. Each point on the chart represents a meal that was offered during a four-week period (weeks 47 to 50, 2013).
The susDISH analysis method

environmental impact in figure 3 was measured using the ecological scarcity method; figure 4 adopts the carbon footprint method. Regardless of this difference in methodology, the two figures paint almost an identical picture.

Beef, veal and venison dishes have the greatest impact on the environment – largely because ruminants have a less efficient feed conversion ratio than other types of livestock. This results, although because ruminants are able to digest roughages, in the above-average excretion of harmful substances, like methane, ammonia and nitrous oxide. There is, however, a large variation in the number of points assigned to dishes made using ruminant meat. This means that ultimately it is the composition of the recipe that determines its impact on the environment. It must also be pointed out that the nutritional quality of the ruminant dishes made by this particular kitchen is above average. But as the comparison of different canteens show that is not necessarily always the case. Table 2 provides a comparative overview of the different menu lines.

The healthiest and most environmentally friendly dishes are those that are based on fish and poultry or that use only ovo-lacto vegetarian or vegan ingredients. However, the nutritional quality within these menu lines does vary greatly. The results have been compared with those of the menu line Mensa-Vital, which has been used in the refectories of most German universities since 2013. Mensa-Vital dishes have been developed to be nutritionally balanced in accordance with the German Nutrition Society’s criteria (DGE 2013). Using the susDISH method, it has been shown that Mensa-Vital recipes are not only healthier, they are also more environmentally friendly.

Fig. 2: Greenhouse gas emissions for a selection of products (in kg CO₂e/kg of product)

Fig. 3: Scattergraph showing the health and eco-points of various recipes (155) within a four-week catering period
Health evaluation – identifying and optimising critical nutrient supplies

The entire output of a catering establishment must be analysed in order to identify critical supplies in the provision of particular nutrients. susDISH does this on the level of individual recipes, specific menu lines and in an aggregated form regarding the complete canteen offering. Figures 5 to 7 give a detailed nutritional breakdown of the kitchen’s entire offering (155 recipes), of the Mensa-Vital menu line (14 recipes) and of the vegan offering (14 recipes) specifically.

In the nutritional analysis of the entire menu in the four-week period under review (fig. 5), the individual criteria, with just a few exceptions, closely match the reference values specified by the German Nutrition Society (DGE 2013).

However, the reference values for calcium, fibre and carbohydrates were not achieved, even though in this analysis the meal was extended by a standardised dessert (made up of 50g of mixed lettuce and 50g of yogurt-fromage frais), bringing it up to an average lunchtime count of 815 kcal. The level of sodium (salt) clearly exceeded the recommended value, and there was a high level of fat, though this was still within the acceptable range. The separate analysis of the Mensa-Vital menu line shows that its values, in particular those for macronutrients, very closely matched the German Nutrition Society’s reference values (DGE 2013). Nevertheless, critical levels were observed for sodium (salt) and vitamin B₁₂. Even factoring in the standardised dessert (50g of mixed lettuce, 50g of yogurt-fromage frais) the calcium level was moderately critical.

The separate analysis of the vegan recipes showed critical levels for vitamin B₁₂, calcium and sodium (salt). Moderately critical levels were observed for carbohydrates and fat content. Although the protein content fell within the lower end of the tolerance range, no deficit was established in the level of essential protein (essential amino acids).

In cases of critical levels of nutrient content, the susDISH method is used to make specific suggestions for improvement at recipe level (see inset ‘Examples of analysis and optimisation’).

The objective is to improve the nutritional quality of menu items identified as critical, and to reduce their environmental impact, whilst retaining their essential culinary character. If the specific suggestions for improvement are
Fig. 5: Nutritional quality of the entire four-week catering period (155 recipes)

- Cholesterol (max. 100%) OK
- Vitamin B₁₂ (min. 100%) OK
- Iron (min. 100%) OK
- Magnesium (min. 100%) OK
- Calcium (min. 100%) CRITICAL
- Vitamin E (min. 100%) OK
- Vitamin C (min. 100%) OK
- Folic acid (min. 100%) OK
- Vitamin B₁ (min. 100%) OK
- Fibre (min. 100%) moderately critical
- Sodium (optimum 100%) CRITICAL
- Carbohydrates (Optimum 100%) moderately critical
- Fat (optimum 100%) OK
- Essential protein (minimum 100%) OK
- Protein (optimum 100%) OK
- Energy (optimum 100%) OK

Fig. 6: Nutritional quality of the Mensa-Vital menu line (14 recipes)

- Cholesterol (max. 100%) OK
- Vitamin B₁₂ (min. 100%) CRITICAL
- Iron (min. 100%) OK
- Magnesium (min. 100%) OK
- Calcium (min. 100%) moderately critical
- Vitamin E (min. 100%) OK
- Vitamin C (min. 100%) OK
- Folic acid (min. 100%) OK
- Vitamin B₁ (min. 100%) OK
- Fibre (min. 100%) OK
- Sodium (optimum 100%) CRITICAL
- Carbohydrates (optimum 100%) OK
- Fat (optimum 100%) OK
- Essential protein (minimum 100%) OK
- Protein (optimum 100%) OK
- Energy (optimum 100%) OK
Successful communication of sustainability aspects

The results provided by susDISH can be integrated into the communication strategy of the respective establishment, depending on what type of kitchen it operates or its corporate philosophy. A differentiation must be made here between exclusively internal communications and those that are both internal and external, i.e. that are meant not only for employees of the company but also for customers of the establishment and other external stakeholders. For ease of communication, the results of the analysis can be broken down into a traffic light system comprising three areas (top third = green, middle third = yellow, bottom = red).

**EXAMPLES OF ANALYSIS AND OPTIMISATION**

**Example 1:**
Esterházy braised beef (200g), boiled potatoes (250g), red cabbage (200g)
(HP: 13.4, EP: 409, CF: 5.8 kg CO₂e)

*Analysis:* Portion contains too much protein (50g) and fat (39g), carbohydrates ok, 923 kcal

*Recommendation:* Reduce meat portion to 100-120g, expand gravy with further component (cocktail tomato, prunes, etc.)

(HP → > 14.2, EP → < 230, CF → < 3.4 kg CO₂e)

**Example 2:**
Potato-pumpkinseed-patty with mixed salad and yogurt/mayo dressing
(HP: 7.5, EP: 32, CF: 0.7 kg CO₂e)

*Analysis:* Unbalanced recipe – too much fat (47g), lacking in carbohydrates (43g) and protein (9g)

*Recommendation:* Replace yogurt/mayo dressing with a curd/3.5% yogurt dressing (50g/50g), enlarge salad portion (150-200g)

(HP → > 10, EP → < 70, CF → < 1.1 kg CO₂e)

**Example 3:**
Organic dish: pasta (200g dry weight) with tomato sauce (43g tomato purée) and grated cheese (20g)
(HP: 9.4, EP: 41, CF: 0.6 kg CO₂e)

*Analysis:* Portion provides too much energy (1,040 kcal) and too few vitamins

*Recommendation:* Pasta (dry weight) 130g, cheese 30g, tomato purée 80g

(HP → 10.7, EP → 44, CF: 0.8 kg CO₂e)

HP = health points, EP = eco-points, CF = carbon footprint

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*Fig. 7: Nutritional quality of the vegan offering (14 recipes)*

<table>
<thead>
<tr>
<th>Nutrient</th>
<th>Max. 100%</th>
<th>Min. 100%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cholesterol</td>
<td>OK</td>
<td>CRITICAL</td>
</tr>
<tr>
<td>Vitamin B₁₂</td>
<td>CRITICAL</td>
<td></td>
</tr>
<tr>
<td>Iron</td>
<td>OK</td>
<td></td>
</tr>
<tr>
<td>Magnesium</td>
<td>OK</td>
<td></td>
</tr>
<tr>
<td>Calcium</td>
<td>CRITICAL</td>
<td></td>
</tr>
<tr>
<td>Vitamin E</td>
<td>OK</td>
<td></td>
</tr>
<tr>
<td>Vitamin C</td>
<td>OK</td>
<td></td>
</tr>
<tr>
<td>Folic acid</td>
<td>OK</td>
<td></td>
</tr>
<tr>
<td>Vitamin B₆</td>
<td>OK</td>
<td></td>
</tr>
<tr>
<td>Fibre</td>
<td>OK</td>
<td></td>
</tr>
<tr>
<td>Sodium</td>
<td>CRITICAL</td>
<td></td>
</tr>
<tr>
<td>Carbohydrates</td>
<td>CRITICAL</td>
<td></td>
</tr>
<tr>
<td>Fat</td>
<td>CRITICAL</td>
<td></td>
</tr>
<tr>
<td>Essential protein</td>
<td>OK</td>
<td></td>
</tr>
<tr>
<td>Protein</td>
<td>OK</td>
<td></td>
</tr>
<tr>
<td>Energy</td>
<td>CRITICAL</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Degree of correspondence with German Nutrition Society reference values (plus essential protein, salt, cholesterol, vitamin B₁₂)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Degree of correspondence</td>
</tr>
<tr>
<td>---------------------------</td>
</tr>
<tr>
<td>0 %</td>
</tr>
<tr>
<td>100 %</td>
</tr>
<tr>
<td>200 %</td>
</tr>
<tr>
<td>300 %</td>
</tr>
</tbody>
</table>

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.put into practice, they can be fine-tuned once the customer response has been gauged and then re-analysed using the same dietary and environmental criteria in order to quantify the gains that have actually been achieved.
The susDISH analysis method

Third = red) – see figure 8. Recipes that are above average in terms of nutritional and environmental quality are marked ‘green’, those that are average are ‘yellow’ and those that are below average are ‘red’. Similar concepts, albeit focusing solely on health aspects, have been successfully adopted by the work canteens of BMW and can be found in all refectories of the universities in Berlin (FAZ 2013, Peinelt/Pflug 2013).

Communicating the nutritional quality and environmental impact of each specific dish is not a must, however. If customers don’t respond well to the labels or if labels are difficult to use (e.g. in old people’s homes, hospitals) then the pool of recipes can be modified internally so that ‘red’ recipes are removed from the offering entirely. If this were the case, appropriate publicity could be used to communicate the overall gains in terms of nutritional quality and environmental impact. In any case, to assure the credibility of the communication, it is advisable for the catering establishment to obtain a related certification.

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Authors

- Dr. Toni Meier (dr. agr. dipl. troph.) is a research associate at the Institute of Agricultural and Nutritional Sciences of Halle-Wittenberg University
- Claudia Gärtner (M.Sc.) is a graduate in nutritional sciences from the Halle-Wittenberg University and was involved in the analysis of the data.
- Professor Olaf Christen is dean of the Faculty of Natural Sciences III and holds the Chair in Agronomy and Organic Farming at Halle-Wittenberg University.

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The work was carried out at the Institute of Agricultural and Nutritional Sciences at Halle-Wittenberg University. The German Agricultural Society (Deutsche Landwirtschafts-Gesellschaft, DLG) is a project partner.

Contact

Institute of Agricultural and Nutritional Sciences, Agronomy and Organic Farming,
Martin-Luther University Halle-Wittenberg; Dr. Toni Meier, tel: +49 (0)345 552 2650, toni.meier@landw.uni-halle.de
Further reading: